

Autodesk® Subscription Advantage Packs: Questions and Answers for Customers

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This document answers common questions about Autodesk Subscription Advantage Packs for customers.

1. What are Autodesk® Subscription Advantage Packs?

Autodesk Subscription Advantage Packs provide Subscription customers with early access to the latest product enhancements. Available for select products, Subscription Advantage Packs vary and can include:

- **Additional product features** that expand and improve software functionality
- **Integrated web services** that promote collaboration and support sustainable design
- **Robust design content** to enhance visualizations and enrich renderings

2. What are the benefits of Subscription Advantage Packs?

Subscription Advantage packs can help customers stay on the leading edge with early access to new software features. They can also help increase productivity with features and functionality that support collaboration and help customers visualize and design faster.

3. What products have Subscription Advantage Packs?

Autodesk offers Subscription Advantage Packs for the following products:

- AutoCAD® 2011
- AutoCAD® Architecture 2011
- AutoCAD® Civil 3D® 2011
- AutoCAD® Electrical 2011
- AutoCAD® Map 3D 2011
- AutoCAD® Mechanical 2011
- AutoCAD® MEP 2011
- Autodesk® 3ds Max® 2011
- Autodesk® 3ds Max® Design 2011
- Autodesk® Inventor® 2011
- Autodesk® Maya® 2011
- Autodesk® MotionBuilder® 2011
- Autodesk® Mudbox™ 2011
- Autodesk® Navisworks® 2011

- Autodesk® Revit® Architecture 2011
- Autodesk® Revit® MEP 2011
- Autodesk® Revit® Structure 2011
- Autodesk® Smoke® 2011 for Mac OS® X
- Autodesk® Softimage® 2011

4. Are Subscription Advantage Packs available in multiple languages?

On September 29, 2010, Autodesk released English versions of the 2011 Subscription Advantage Packs. For some products, Autodesk is planning to release Subscription Advantage Packs in additional languages later this Fall.

5. How do customers get Subscription Advantage Packs?

Autodesk Subscription Advantage Packs are available for download on Subscription Center and from select Autodesk software products via in-product access. They are not physically shipped to customers.

6. Is there a cost for Subscription Advantage Packs?

Subscription Advantage Packs are one of the benefits available to current Subscription customers on select products; they are provided as part of the customer's Subscription at no additional fee.

7. Do Subscription Advantage Packs include hotfixes and patches?

No. Hotfixes and patches are released separately as Service Packs and are available to all Autodesk licensees. Subscription Advantage Packs are exclusively for Subscription customers.

8. Where can I get more information about Subscription Advantage Packs?

Additional details are available at www.autodesk.com/advantagepacks

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